

UTILITY SERVICE APPLICATION  
**CHEROKEE COUNTY WATER AND SEWER AUTHORITY**  
 PO BOX 400, 161 WEST MAIN STREET  
 CENTRE, AL 35960

Meters are read and billed monthly, stating the amount due, the delinquent date and the delinquent amount. **Bills are mailed by the 1<sup>st</sup> (FIRST) of each month and are delinquent after the 10<sup>th</sup> (TENTH). All accounts not received in our office before the 20<sup>th</sup> (TWENTIETH) 9:00 a.m. will be disconnected.** Should this become necessary, there will be additional charges to cover the collection of the account. If legal action is necessary, collection costs, including a reasonable attorney fee, will be added to the amount due.

**We cannot be responsible for the postal system's mistakes.** Failure to receive the bill will not relieve the customer of payment obligation.

**Returned checks will be regarded as unpaid bills.** The customer will be charged a service charge for each time a check is returned.

**The meter, meter box and lid, etc. does not belong to the customer,** but remains the property of this authority. Any damage inflicted to the meter, meter box, etc. or connecting lines from the main line to the meter will be billed to the customer.

A service call charge will be billed for installing meters in existing services or for transferring service.

Upon termination of service, deposits will be refunded to the customer after final billings have been paid. The deposit refund check must be payable to the name as it appears on the account.

In accordance to the published rate ordinance, only one resident and/or business may be served from one water meter. Should we find this regulation abused, we will bill accordingly.

**The State Health Department requires a PHYSICAL DISCONNECT** between any public water supply and a private system.

**All customers are required to have a check valve** in the supply line to their water heater to prevent back flow of the water and the resulting drained tank when our main line is being repaired. **(We cannot assume responsibility for water heater elements that are damaged when the water is drained from the customer's water heater tank.)**

**All customers are required to install a cut-off device** on the service line between the water meter and residence and/or business, for those occasions when the customer wishes to cut off their own water supply for repair, etc.

Our service personnel will be happy to answer customer's calls or questions and assist them with any problem pertaining to their water service. However, in the event the problem is found to be the customer's responsibility, the customer will be billed for a service call if a trip to the service location is necessary.

This application for utility service, when executed, becomes a binding contract for the services provided by the respective utility board and constitutes an agreement to abide by the rules and regulations governing these services including timely payment and reasonable and diligent protection of utility metering and other equipment at the service location. Billing will be at current rates for class of service as adjusted periodically. Any or all of the fees listed on this Service Agreement and Rules and Regulations listed are subject to change without prior or public notice. I understand that I will be responsible for payments of billings. Water/sewer users shall pay a minimum bill for twenty-four (24) months from the date water is available, even though he may not avail himself of the service. I have read and understand the conditions of this service application and the rules and regulations of this utility authority. I am of legal age and am authorized to execute this agreement.

Deposit \_\_\_\_\_

Ledger \_\_\_\_\_

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Property Owner Name

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip

\_\_\_\_\_  
Physical Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip

\_\_\_\_\_  
Home Phone #

\_\_\_\_\_  
Cell Phone#

\_\_\_\_\_  
Work Phone #

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Driver's License Number

**TRANSFERS**

**NEW INSTALLATIONS**

\_\_\_\_\_  
Former Customer Name

\_\_\_\_\_  
Installation Fee

\_\_\_\_\_  
Former Customer Account#

\_\_\_\_\_  
Account#

\_\_\_\_\_  
Water Deposit

\_\_\_\_\_  
Set Date

\_\_\_\_\_  
Book Date

\_\_\_\_\_  
Computer Date

\_\_\_\_\_  
Book Date

\_\_\_\_\_  
Computer Date

\_\_\_\_\_  
Location

